

Disclaimer and Legal Terms

This website and its contents are protected by copyright, author rights and/or other intellectual property rights which are the property of KnokHealth Portugal, Lda. or other third parties. Reproduction and use of such materials (or any information incorporated there to including, inter alia, articles, graphical images, pictures, diagrams, video materials) published on this website are authorized subject to the following conditions:

- a) any reproduction and use are made solely for informational and non-commercial use within your organization; and
- b) any reproduction retains all original notices including proprietary or copyright notices; and
- c) materials are not modified, in whole or in part, in any way whatsoever.

Any other use of the materials and of any information set forth in this website is forbidden. Please note that some names are protected as trademarks proprietary to KNOK or other third parties whether a specific mention in that respect is made or not.

Disclaimers

General Disclaimer

The materials on this website are provided for general information only and should not be relied upon in making any business decision or transactions of any kind whatsoever. KnokHealth Portugal, Lda. makes no representations or warranties as to the accuracy or completeness of any materials and information incorporated there to and contained on this website. It is particularly noted that any financial information as may be provided on this website may be used as general reference only.

All the information provided on this website is provided "as is" without warranty of any kind either expressed or implied including, without limitation, warranties for merchantability, fitness for a particular purpose or non-infringement of intellectual property rights.

KnokHealth Portugal, Lda. makes no representations or warranties that access to this website will be uninterrupted, that this website (the materials and/or any information incorporated there to) will be secure and free of virus or other harmful components.

The use of the materials contained in this website (or any information incorporated there to), in whole or in part, is your sole responsibility. KnokHealth Portugal, Lda. disclaims any liability for any damages whatsoever including without limitation direct, indirect, incidental and/or consequential damages resulting from access to the website and use of the materials provided therein.

This website may contain links to third party sites. The links are provided to you only as a convenience and the inclusion of any link does not imply neither an endorsement by KnokHealth Portugal, Lda. of the linked sites nor any warranty from KnokHealth Portugal, Lda. on said sites. Access to said linked sites is at your own risk.

Modifications

KnokHealth Portugal, Lda. may change the materials (and the information incorporated there to) provided on this website at any time and without notice. Specifications are subject to change without notice.

Medical Disclaimer

YOUR USE OF THIS WEBSITE IS CONDITIONED UPON YOUR ACCEPTANCE OF THE TERMS AND CONDITIONS IN THESE TERMS OF USE. BY CLICKING "ACCEPT", YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THESE TERMS OF USE. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, YOU ARE NOT AUTHORIZED TO ACCESS OR USE THIS WEBSITE.

This website is provided as a resource for physicians and other health care professionals.

In preparation of this website every effort has been made to offer the most current, correct, and clearly expressed information possible. Nevertheless, inadvertent technical inaccuracies, typographical or other errors may occur. KnokHealth Portugal, Lda. cannot be held responsible or liable for errors, inaccuracies in transcriptions, translations, omissions or any perceived harm to users of this site.

This Telemedicine website provides links with other websites, only for the convenience of our users. We are not responsible for the content of any sites linked to this website.

Telemedicine provides specific medical advice, which may not be applicable for every setting/case. Users are advised to recheck the information contained herein with other sources before applying it to patient care.

For patients this website does not replace medical care. Personal medical advice needs to be obtained from a personal physician.

Physicians are advised to consult their usual sources before prescribing for their patients. Each physician/ health care professional should use his/her best medical judgment in determining appropriate patient care, because no website can replace medical training, education and experience.




Reference herein to any specific commercial product, process, or service by trade name, trademark, and manufacturer does not constitute or imply endorsement, recommendation, or favouring by Telemedicine.

Payment

You are charged only when your appointment with a healthcare professional is finalized. The rates applied for medical services appointments provided by healthcare professionals can be found in our App.

On behalf of the healthcare professional, KnokHealth Portugal, Lda. will charge you for the medical services provided to you. You agree that you will pay for all medical services received from the healthcare professional and that KnokHealth Portugal, Lda. may charge your credit card account, as provided by you when registering for the medical services including any taxes and late fees, as

applicable, that may be accrued by or in connection with your account. You are responsible for the timely payment of all fees and for providing KnokHealth Portugal, Lda. with a valid credit card account for payment of all fees at all times.

We use a third-party payment processor (the “Payment Processor”) to link us to your credit card account. The payments processing in  connection  with your use of the  App will be subject to the terms, conditions and privacy policies of the Payment Processor and your credit card issuer in addition to these Terms of Use.

We accept the following credit cards: Visa , Mastercard and American Express

Eventhough the appoitments you receive from healthcare professionals through the App may be covered by your insurance, it is solely up to you to contact your health plan and check if coverage applies.

Due to our type of service we do not accept returns.